



18<sup>th</sup> January 2009

To whom it may concern

#### LCD TV Installation

In December 2008 we contacted David at GSI about the various brackets available for fixing an LCD TV onto our living room wall. He replied promptly with a range of options and costs based on our requirements.

It quickly became apparent that the bracket we needed was a full tilt and turn bracket. David surveyed the wall to ensure that he was happy that it would be able to support the extra load before arranging to come back the next week to install the bracket.

David arrived at the time he said he would and worked quickly and efficiently throughout. As well as installing the bracket he rewired the aerial cable so that it would reach the TV, installed ducting to conceal the cables and secured the cables to the bracket for a neat finish.

The new position of the TV meant that Scart leads we had were too short but David was able to order new leads and returned only a few days later to fit them.

Throughout the visit David demonstrated a high degree of professionalism and knowledge. I would have no hesitation in recommending him.

Alex Meldrum  
Director